



**Ministry of Telecommunication and Digital Infrastructure (MTDI)  
Request for Expressions of Interest (EOI)**

**Assignment Title: Development and operationalize of Chatbots through Online Messenger Services for the knowledge bases of the Government Information Center (GIC-1919) and the Life Long Learning for Farmers (L3F) Communities to provide information services to citizens**

(Contract No: MTDI/ACCT/2017/04/44)

MTDI wishes to improve the accessibility of the government information by opening more communication channels, specially using the social media tools for attracting the new generation of uses. It is specially intended to develop chatbots for providing a selected set of information.

The website of the Government Information Centre or 'GIC-1919' ([www.gic.gov.lk](http://www.gic.gov.lk)) and the knowledge base associated with the Life Long Learning for Farmers (L3F) project of the MTDI can be further promoted by developing trilingual chatbots.

The Ministry Consultancy Procurement Committee (CPCM), on behalf of the MTDI, invites Expressions of Interest (EOI) from eligible consultants (firms) to express their interest for the above assignment. The requested information as specified in the respective "EOI Information Form" along with documentary evidence in support of core business and years in business, financial, business and administrative strength/standing, qualifications in the field of the assignment, experience in carrying out assignments of a similar nature and complexity, technical and managerial organization of the firm, technical capabilities and appropriate skills of key staff of the organization, availability of facilities and other relevant information shall be included in the EOI "Terms of References" (ToR) and "EOI Information Form" are available at MTDI website, and interested parties may download these documents from the procurement link of the MTDI website (<http://www.mtdi.gov.lk>).

Consultants/Firms will be selected in accordance with the procedures set out in the "[Government Procurement Guidelines: Selection & Employment of Consultants](#)" for Selection on Consultants Qualifications (CQS) method. (Please refer section 3.12 of the guidelines for details.)

Interested parties are informed that all documentations shall be in English Language. Further information of this procurement can be obtained from the Accounts Division of the MTDI by contacting via Phone: +94 11 2577330 Fax: +94 112577331 and E-mail: [procurement@mtdi.gov.lk](mailto:procurement@mtdi.gov.lk).

Expressions of Interest, including all requested information as specified in the "EOI Information Form" must be delivered no later than 1500 hrs on 30<sup>th</sup> October 2017 either: (i) electronically to; [procurement@mtdi.gov.lk](mailto:procurement@mtdi.gov.lk) or (ii) hand delivered or (iii) by post to the address: Chairman – Ministry Consultancy Procurement Committee, Accounts Division, Ministry of Telecommunication and Digital Infrastructure, 437 Galle Road, Colombo 03.

Please mark clearly on the top left hand corner of the envelop or in the subject field of E-mail "EOI for Development and operationalize of Chatbots through Online Messenger Services for the knowledge bases of the Government Information Center (GIC-1919) and the Life Long Learning for Farmers (L3F) Communities to provide information services to citizens" (MTDI/ACCT/2017/04/44)

**Chairman,  
Ministry Consultancy Procurement Committee,  
Ministry of Telecommunication and Digital Infrastructure,  
437 Galle Road, Colombo 03.  
16.10.2017**